As stated in our Management Philosophy, OMRON cultivates strong relationships with its stakeholders through responsible engagement. Relationships of trust cultivated through engagement with stakeholders is an indispensable asset for the sustainable growth of OMRON and an essential element in our creation of innovation driven by social needs. We are committed to responsible engagement with all of our stakeholders to sustainably improve our corporate value and solve social issues through our business.

### Responsible Engagement with Our Stakeholders

#### Stakeholders | Major initiatives | Means of communications | Actual initiatives (examples)
--- | --- | --- | ---
**Customers** | The OMRON Group provides better products and services with the aim of solving social issues through its business. | Communication through sales activities | Collaborative creation with our customers by utilizing 37 Automation Centers (ATC) of the Industrial Automation Business. FY2021 results: • Established a structure with 1,600 engineers (46% increase from FY2017) • Renewed ATC KUSATSU (January 2022)

Customer support | Industrial Automation Business: Contributed to the improvement of customers’ global competitiveness through 150 or more support networks in 40 countries around the world. Healthcare Business: Inquiries about thermometers and blood pressure monitors and access to the website’s FAQs doubled amid the COVID-19 pandemic. Focused on improving website navigation and response content to enhance customer satisfaction.

User monitoring | Healthcare Business: Set up a residential environment space for monitoring and utilized the results to develop wheelchair detectors.

**Transaction partners** | The OMRON Group is engaged in global procurement activities and working with its suppliers to improve the level of sustainability in its supply chain. | Sustainability self-assessment | “Green procurement” that helps reduce negative environmental impact

Assessment based on third-party standards | The OMRON Group is engaged in global procurement activities and working with its suppliers to improve the level of sustainability in its supply chain. | Survey on conflict minerals | We conducted self-checks using the RBA* evaluation tool. We requested 50 suppliers that were identified as having sustainability risks to implement corrective actions. *RBA: Responsible Business Alliance

**Employees** | The OMRON Group is committed to creating a company where employees can unleash their abilities and passions and demonstrate them to the fullest. | Briefings on our purchasing policy (Global Partner Conference) | We shared OMRON’s management policies and sustainable procurement policies with major suppliers. We held one-on-one online meetings with some 20 suppliers in FY2021.

Sustainability self-assessment | We requested suppliers to conduct self-assessment of compliance with the Sustainable Procurement Guidelines. We confirmed the compliance status of 603 global suppliers in FY2021.

**Shareholders and investors** | The OMRON Group is working to engage in two-way interactive communication with shareholders and investors, with the aim of “realizing highly transparent management.” | Briefing on business results / briefing on medium-term management plan / individual meetings | We held briefings on business results (four times), briefing on SF2030 long-term vision and medium-term management plan, and meetings with institutional investors (more than 700 times) online and face to face. As always, conducted highly transparent IR activities.

Ordinary General Meeting of Shareholders | The Ordinary General Meeting of Shareholders was also streamed online (June 24, 2021). Fifty-six shareholders attended the Meeting at the venue and 120 shareholders viewed the live streaming. The percentage of voting rights exercised was 89.1%, hitting an all-time high.

Publication of IR-related materials | We actively disclosed information through publication of IR-related materials, including the Integrated Report and Shareholders’ News. In addition, enhanced the information in the annual securities report (including the value creation story, sustainability targets and results, risk information, etc.) to strengthen information disclosure to a wide range of investors.

Planning and operation of the IR website and sustainability website | We conducted timely disclosure of financial results-related materials (financial statements, presentation materials, financial data compilations, etc.). Provided a broader range of non-financial information.