

Responsible Engagement with Our Stakeholders

As stated in our Management Philosophy, OMRON cultivates strong relationships with its stakeholders through responsible engagement. Relationships of trust cultivated through engagement with stakeholders is an indispensable asset for the sustainable growth of OMRON and an essential element in our creation of innovation driven by social needs. We are committed to responsible engagement with all of our stakeholders to sustainably improve our corporate value and solve social issues through our business.

Stakeholders	Major initiatives	Means of communications	Actual initiatives (examples)
Customers	The OMRON Group provides better products and services with the aim of solving social issues through its business.	Communication through sales activities	Collaborative creation with our customers by utilizing 37 Automation Centers (ATC) of the Industrial Automation Business. FY2021 results: • Established a structure with 1,600 engineers (45% increase from FY2017) • Renewed ATC-KUSATSU (January 2022)
		Customer support	Industrial Automation Business: Contributed to the improvement of customers' global competitiveness through 150 or more support networks in 40 countries around the world. Healthcare Business: Inquiries about thermometers and blood pressure monitors and access to the website's FAQs doubled amid the COVID-19 pandemic. Focused on improving website navigation and response content to enhance customer satisfaction.
		User monitoring	Healthcare Business: Set up a residential environment space for monitoring and utilized the results to develop wheeze detectors.
		Exhibitions	We enhanced the recognition of the OMRON brand through exhibition at China International Import Expo (CIIE) 2021. Communicated a message as "an innovative enterprise that resolves social issues through automation."
Transaction partners	The OMRON Group is engaged in global procurement activities and working with its suppliers to improve the level of sustainability in its supply chain.	Briefings on our purchasing policy (Global Partner Conference)	We shared OMRON's management policies and sustainable procurement policies with major suppliers. We held one-on-one online meetings with some 20 suppliers in FY2021.
		Sustainability self-assessment	We requested suppliers to conduct self-assessment of compliance with the Sustainable Procurement Guidelines. We confirmed the compliance status of 603 global suppliers in FY2021.
		Assessment based on third-party standards	We conducted self-checks using the RBA* evaluation tool. We requested 50 suppliers that were identified as having sustainability risks to implement corrective actions. *RBA: Responsible Business Alliance
		"Green procurement" that helps reduce negative environmental impact	Awarded or renewed green supplier certification. During FY2021, we certified 100 more companies as green suppliers and completed assessments for a cumulative total of 3,126 companies. We proactively adopted materials that do not contain hazardous chemical substances to help reduce negative environmental impacts in the OMRON Group's supply chain.
		Survey on conflict minerals	Using the Conflict Minerals Reporting Template (CMRT) of the Responsible Minerals Initiative (RMI), which is a standardized reporting template, conducted a survey of 286 suppliers worldwide from which the OMRON Group purchased parts and materials in the past 2 years. We promoted procurement in a manner not to drive environmental destruction and human rights violation.
Employees	The OMRON Group is committed to creating a company where employees can unleash their abilities and passions and demonstrate them to the fullest.	VOICE (Global Employee Engagement Survey)	In FY2020, the survey covered all 28,006 employees of the OMRON Group. (The survey to be conducted every other year.) Response rate of 90%, more than 40,000 free comments
		"The KURUMAZA" meeting to facilitate direct communication between the CEO and employees	We organized a forum for communication between the CEO and employees to make the OMRON Principles the driver of OMRON's growth.
		"OMRON Principles Missionary Dialogues" to facilitate direct communication between the Chairman and employees	Held direct dialogues with top executives to inculcate the practice of the OMRON Principles throughout the organization. In FY2021, held the dialogues in 4 overseas areas. A cumulative total of about 100 people, mainly leaders and young employees, participated.
		TOGA (The OMRON Global Awards)	An event where teams that received Gold Awards gather at the Kyoto Head Office, make presentations on their commitment to putting the OMRON Principles into practice to the executives and employees, and are applauded. In FY2021, TOGA was conducted as a hybrid of real and virtual events. It drew a total of 12,000 entries from inside and outside the Company, inspiring more and more people to embrace the OMRON Principles and practice them.
		Employee Health Management Declaration "Boost5 Project"	We consider the health of our employees as an important management foundation, and issued "The OMRON Health White Paper" based on the visualization and analysis of the status of their health.
Shareholders and investors	The OMRON Group is working to engage in two-way interactive communication with shareholders and investors, with the aim of "realizing highly transparent management."	Briefing on business results / briefing on medium-term management plan / individual meetings	We held briefings on business results (four times), briefing on SF2030 long-term vision and medium-term management plan, and meetings with institutional investors (more than 700 times) online and face to face. As always, conducted highly transparent IR activities.
		Ordinary General Meeting of Shareholders	The Ordinary General Meeting of Shareholders was also streamed online (June 24, 2021). Fifty-six shareholders attended the Meeting at the venue and 120 shareholders viewed the live streaming. The percentage of voting rights exercised was 89.1%, hitting an all-time high.
		Publication of IR-related materials	We actively disclosed information through publication of IR-related materials, including the Integrated Report and Shareholders' News. In addition, enhanced the information in the annual securities report (including the value creation story, sustainability targets and results, risk information, etc.) to strengthen information disclosure to a wide range of investors.
		Planning and operation of the IR website and sustainability website	We conducted timely disclosure of financial results-related materials (financial statements, presentation materials, financial data compilations, etc.). Provided a broader range of non-financial information.