

Our Response to the Spread of Coronavirus Disease (COVID-19)

COVID-19 has continued to spread throughout the world since it was first discovered in December 2019. OMRON had been making various efforts to solve the social issues caused by the global spread of COVID-19, placing a high priority on ensuring the safety of all stakeholders, including customers, business partners, our employees and their families, and preventing the spread of infection.

OMRON's Responses to the Corona crisis

January

- Chinese Headquarters directed all employees in the region to implement infection prevention measures (1/21–)
- A-Rank Emergency Headquarters is established at OMRON Headquarters (1/27) [P19 →](#)
- Business travel to all parts of China is restricted (1/31–)

February

- Operations are suspended at all factories in China (2/3–12)
Note: Healthcare Business's factory in Dalian resumes some operations on Feb. 4
- Employees in Japan are directed to implement infection prevention measures (2/20–)
- S-Rank (highest possible rank) Company-Wide Emergency Headquarters is established at OMRON Headquarters (2/25)

March

- Business travel to Italy, other specified areas of Europe, and Korea is banned (3/1–)
- Operations are suspended at the Healthcare Business's factory in Italy (3/9)
- Operations are suspended at the Industrial Automation Business's two factories in the United States (3/17–4/7)
- Operations are suspended at the Electronic and Mechanical Components Business's factory in Malaysia (3/18–23)
- Operations are suspended at the Electronic and Mechanical Components Business's factory in Italy (3/23–5/4)

April

- In response to the declaration of a state of emergency by the Japanese Government, employees are directed to work from home in principle (4/8–5/26)

May

- With the lifting of the declaration of a state of emergency by the Japanese Government, transitioned to "With-COVID19" mode for co-existence with the virus while balancing the spread of infection with social and economic activities (5/26)

Initiatives to Solve Social Issues Caused

Measures for Combating COVID-19 Through Our Business

Even while COVID-19 continued to spread, to fulfil its corporate responsibility to society, OMRON maintained its supply of the products and services needed to prevent the spread of the virus and maintain people's lifestyles.

- Maintained and increased production of healthcare equipment to support people's health, including thermometers and artificial aspirators (China, Italy, etc.: Feb.–)
- Provided solutions to customers' sites for the manufacture of products for the control of the virus such as masks and testing kits, and products for the maintenance of people's lifestyles, including food and daily essentials (China, Germany, etc.: Feb.–)
- Provided repairs and maintenance services to customers operating transport facilities that support people's lives, such as railways and public transport operators (Japan: Feb.–)
- Supported ongoing treatment of hypertension through the provision of online consultations for patients for whom coronavirus has made it difficult to attend clinics or hospitals (Japan, United States, etc.: May–)
- Prevention of spread of infection during disinfection operations through the provision of UV-equipped robots to hospitals and public sector facilities (At least 10 countries, including France and Italy: June–)

Contribution to Coronavirus Infection Control Through Community Service Activities and Employees' Volunteer Activities

OMRON made donations of health equipment in response to the increased demand for temperature taking in various countries as a result of COVID-19. OMRON employees also volunteered in a development project for ventilators, which have been in short supply.

- Donated electric thermometers in various parts of Japan and China (February–)
- OMRON Employees in Spain joined an open ventilator development project (March–)
- Employees in various countries participated in volunteer production of face shields (April–)
- Made donations to local charities through the OMRON Foundation in the United States (Apr. 21)
- Joined the IP Open Access Declaration Against COVID-19 (May 18)
- Donated 10,000 non-contact forehead thermometers to National Governors' Association in Japan (June 8)
- Donated 500 non-contact forehead thermometers to the Cabinet Office in Japan (July 3)
- Donated 7.85 million yen to the iPS Cell Research Fund through the shareholder special benefit program (September 9)

On May 26, 2020, we shifted from “emergency response” mode, which prioritized preventing the spread of infection and the continuation of business under the state of emergency declaration, to “With-COVID-19” mode, in which we will co-exist with the virus, balancing prevention of the spread of infection with social and economic activities. In With-COVID-19 mode, while continuing with the prevention measures that we have employed to date, we will push forward with transformation and devote all our strengths to solving the social issues that become apparent as we move toward the new normal era, in which people’s values will change greatly.

by COVID-19

Development of Remote Healthcare Consultation Services that Will Enable Ongoing Diagnosis and Treatment Even in With-Corona Times



Due to the spread of COVID-19, it is believed that many patients with hypertension have hesitated to attend their hospitals or clinics due to concerns about the risk of infection when traveling to or while attending the hospital or clinic. OMRON uses blood pressure monitors, electrocardiographs (EKG), body composition monitors, and other devices to measure patients’ vital data in the home. The vital data is then shared with the patient’s doctor in a timely manner. We are engaged in the development of telehealth services that will enable patients to receive appropriate diagnosis and treatment from their doctors, no matter where they are, either in the home or at the hospital or clinic.

OMRON Employees in Spain joined an open ventilator development project



After witnessing the sharp rise in cases and the many deaths in their own country of Spain, three employees of the Industrial Automation Business in the European region joined an open ventilator development project conducted by a non-profit organization. The ventilators developed at a rapid pace in this project were donated to Spanish hospitals. With the coronavirus also ravaging South American countries, trial models are being introduced in various countries, so the NPO donated more than 50 machines to Ecuador.

Toward the New Normal Era

As we pass through the COVID crisis into a new normal era, in which people’s values will change, OMRON will respond to the ever increasing needs for telehealth services and for the establishment of public-sector facilities and production lines in manufacturing sites that avoid the Three Cs (closed spaces, crowded places, and close-contact settings).

Initiatives by Individual Businesses

Industrial Automation Business

Provision of innovative products, such as robotic integrated controllers to assist with the establishment of production lines in manufacturing sites that avoid the Three Cs and with the digital transformation of San Gen Shugi (principle of three realities), which is the great principle of manufacturing activity

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Electronic and Mechanical Components Business

Response to growing needs for smarter equipment, such as non-contact temperature detection systems and devices that operate without manually activating a switch

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Social Systems, Solutions and Service Business

Provision of service automation, such as check-in terminals at hotels and other facilities of a highly public nature to achieve labor saving and contactless services.

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Healthcare Business

Development of remote consultation services and roll-out of services in Japan, the United States, Europe, and Asia

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